





Stores and associated services survey

Winter 2010

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Survey

- Range of questions – context, scale, organisation, delivery, partners, transport, waste
- 41 responses – some duplicates, 24 England, 11 Scotland and 6 Wales
- 29 LAs, 8 ALMOs and 4 RSLs
- 5 have no R&M DLO
- Between 32,500 and 100 properties with average of 10,700 – homes and civic buildings



Survey

- Turnover was between £1m and £78m with average of £12m
- Average % of turnover delivered externally is 22%
- 31 stores provided inhouse, 1 is outsourced and 3 have partnering arrangements in place

Survey



- Purchased for in-house stores between £5k and £5.4m
- Purchased for direct delivery to site between £10k and £10.9m
- Savings ????



Partners

- 2 responses –
- Travis Perkins for 2 years with £20k savings per year
- Wolseley (for Mitie) for 4 years but can't estimate savings



Stores

- How many stores? – 11 x 1 store, 2 x 2, 2 x 3
- Main store has 80%+ of stock
- Collection of waste - of 18 responses, 50% in house/outsourced split
- Delivery of stores/collection of rubbish – 1 or 2 people
- Waste collected/recycled – great variation



Stores

- Imprest stock – between £3k and £160k p.a.
- Only 1 (of 14) said the DLO manage the transport section (with Corp Transport Unit)
- Very small number of operatives use their own vehicles for day to day jobs
- Transit vans most common vehicle
- Staff – categories too specific (mgmt, admin, drivers?)



Suppliers

- Between 15 and 1740 suppliers
- Notice period for delivery – 9 responses – 6 x 1 day, 2 x 2 days, 1 x 7 days
- Big variation in stock collected and delivered
- Kerbside deliveries – 7 'yes' and 7 'no'
- Of 15 responses, 6 deliver for use following day



Systems

- Stock control and replenishment – 14 responses (Capita, Servitor, IBS, Rocc, Agresso, DataStox, Comis, Oracle, Contractor plus)
- Use bar coding? – 9 'no' and 5 'yes'
- Hand helds to order stock? – 13 'no' and 2 'yes'



Next Steps

- Limitations – accuracy, context and scale, specific materials, weight or cost or number?
- Systems for collating data
- Wider benefits of keeping service in house
- Look at specific councils as examples
- Refine questions?
- Report to investigate behind the detail



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